

## Tremaine, Jesse, DOH

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**From:** Morgan, David, DOH  
**Sent:** Tuesday, February 25, 2020 11:26 AM  
**To:** Krapfl, Heidi, DOH; Kunkel, Kathy, DOH; Anixter, Mari, DOH; Chenier, Eric, DOH  
**Cc:** Landen, Michael, DOH; Smelser, Chad, DOH; Novak, Christopher, DOH  
**Subject:** Re: CORONAVIRUS INQUIRY -Reuters request: community preparedness for COVID-19 in New Mexico [deadline asap]

Good morning all. Yes, I'm out sick, but I feel a responsibility for tracking down this [REDACTED] too. After 2 calls to the station, one text to the reporter yesterday and, just now, after a third call with KOAT-TV, I finally got a call back from the Assistant News Director Melissa Williams and here's what I have: nothing. KOAT, like KRQE last week, is apparently of belief THEY should contact HER to ask if it's ok to put her in touch with me. That is the extent of what they are willing to do on our behalf. They have tried to contact her, she has not replied.

The Assistant News Director said they found her by going to her son's house who lives in Belen, which may be consistent the lead Chad is mentioned below. They found him by apparently knocking on doors in Belen.

Please let me know if I can do anything to help. I may have to shut off my work phone. You can call or text my personal cell: [REDACTED]

**David Morgan**  
**Media & Social Media Manager**  
**New Mexico Department of Health**  
Office of the Secretary  
[REDACTED]

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**From:** Krapfl, Heidi, DOH  
**Sent:** Tuesday, February 25, 2020 8:24 AM  
**To:** Kunkel, Kathy, DOH; Anixter, Mari, DOH; Chenier, Eric, DOH  
**Cc:** Morgan, David, DOH; Landen, Michael, DOH; Smelser, Chad, DOH; Novak, Christopher, DOH  
**Subject:** RE: CORONAVIRUS INQUIRY -Reuters request: community preparedness for COVID-19 in New Mexico [deadline asap]

Good morning, Kathy.

We are aware of this woman. We don't know why we weren't notified through the normal travel screening channels about her. David Morgan received a constituent complaint about someone from NM who was caught in the lock-down in China, had just returned, and was being reported on by ABQ news media. ERD tried to track her down through social media, old phone numbers, her former employer before she left for China, but we were unable to find contact information for her. We've also contacted all of the reporters and asked them to provide us with her contact information and asked her to contact us through the 0006 number. She did not call last week and over the weekend there was a new TV spot where the resident was shown meeting with the reporter and telling her story. Fortunately, she appears healthy, without cough.

Chad has a new lead; the woman's son is a principal in Los Lunas. He has e-mailed him and will be calling him this morning. We are making every attempt to figure this out today.

Thanks,  
Heidi

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**From:** Kunkel, Kathy, DOH  
**Sent:** Tuesday, February 25, 2020 8:13 AM  
**To:** Krapfl, Heidi, DOH [REDACTED]; Anixter, Mari, DOH [REDACTED]; Chenier, Eric, DOH [REDACTED]  
<[REDACTED]>  
**Cc:** Morgan, David, DOH [REDACTED]; Landen, Michael, DOH [REDACTED]; Smelser, Chad, DOH [REDACTED]; Novak, Christopher, DOH [REDACTED]  
**Subject:** RE: CORONAVIRUS INQUIRY -Reuters request: community preparedness for COVID-19 in New Mexico [deadline asap]

Thanks

Have you been contacted regarding a woman who have a tv interview and said she came from China? I will call you I am getting angry emails from public.

Kathy

**Kathyleen M. Kunkel**  
Secretary



New Mexico Department of Health  
1190 St. Francis Drive  
Santa Fe, NM 87505  
[REDACTED]  
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**From:** Krapfl, Heidi, DOH  
**Sent:** Tuesday, February 25, 2020 8:03 AM  
**To:** Kunkel, Kathy, DOH [REDACTED]; Anixter, Mari, DOH [REDACTED]; Chenier, Eric, DOH [REDACTED]  
**Cc:** Morgan, David, DOH [REDACTED]; Landen, Michael, DOH [REDACTED]; Smelser, Chad, DOH [REDACTED]; Novak, Christopher, DOH [REDACTED]

**Subject:** RE: CORONAVIRUS INQUIRY -Reuters request: community preparedness for COVID-19 in New Mexico [deadline asap]

Morning, all. Mike will be back tomorrow, so Chad and Chris will work on this and I can coordinate.

Regards,  
Heidi

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**From:** Kunkel, Kathy, DOH  
**Sent:** Monday, February 24, 2020 7:40 PM  
**To:** Anixter, Mari, DOH [REDACTED]; Chenier, Eric, DOH [REDACTED]  
**Cc:** Morgan, David, DOH [REDACTED]; Krapfl, Heidi, DOH [REDACTED]; Landen, Michael, DOH [REDACTED]; Smelser, Chad, DOH [REDACTED]; Novak, Christopher, DOH [REDACTED]  
**Subject:** Re: CORONAVIRUS INQUIRY -Reuters request: community preparedness for COVID-19 in New Mexico [deadline asap]

David and Mari;  
Yes ERD was at tabletop exercise this morning. I want Mike to help craft response. I think he is back ( from AL) tomorrow

If Mike not back Drs Smelser and Novak will assist.

Call early tomorrow

Kathy

Sent from my iPhone

On Feb 24, 2020, at 4:33 PM, Anixter, Mari, DOH <[REDACTED]> wrote:

David,

I am adding Kathy since she attended the Saturday 'exercise' called by OTG.

Q: DOES OTG want to speak to this effort? I don't know.  
I also do not know if ERD attended. My understanding is it was Cabinet Secretaries only.

Mari

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**From:** Morgan, David, DOH  
**Sent:** Monday, February 24, 2020 4:29 PM  
**To:** Krapfl, Heidi, DOH <[REDACTED]>; Anixter, Mari, DOH <[REDACTED]>; Landen, Michael, DOH <[REDACTED]>  
**Subject:** CORONAVIRUS INQUIRY - FW: Reuters request: community preparedness for COVID-19 in New Mexico

Media inquiry below from Reuters national. Deadline is "asap" as he says he wants to get a story out in the next few days. Details – and basic questions – below. Please advise how you'd like to handle this. Interview? Email answers?

**David Morgan**  
Media & Social Media Manager

<image001.jpg>

**Office of the Secretary**  
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Las Cruces, NM 88001

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fax:(575) 528-6024  
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**From:** Hay, Andrew (Reuters) [REDACTED]  
**Sent:** Monday, February 24, 2020 3:50 PM  
**To:** Morgan, David, DOH [REDACTED]  
**Subject:** [EXT] Reuters request: community preparedness for COVID-19 in New Mexico

Hi David, good talking on the phone. I'd be very grateful if you could consider my request to speak to a New Mexico state health official regarding efforts to prepare communities for the possible spread of Covid-19 in the United States.

We are looking at issues such as:

Preparing frontline medical staff

Additional infrastructure for patients

Protocols to avoid possible overcrowding of hospitals during flu season

Messaging to public regarding prevention and treatment

Travel restrictions

Software/apps for monitoring

Bests

**Andrew Hay**  
National reporter

**Thomson Reuters**

Phone: [REDACTED]

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